**City of Sequim**

**Request for Proposal**

**Information Technology**

**Infrastructure Evaluation and Staffing Analysis**

**Issue Date: June 25th, 2012**

**Due Date: 4 p.m. (Pacific Standard Time), July 25th, 2012**

REQUEST FOR PROPOSALS

Notice is hereby given that proposals will be received by the City of Sequim, Washington, for:

**Information Technology Infrastructure Evaluation and Staffing Analysis**

File with the I.T. Department, 152 W. Cedar St., Sequim WA, 98382 as follows:

Proposals received later than **4 P.M., July 25th, 2012** will not beconsidered.

A copy of this Request for Proposal (RFP) may be obtained from City’s web site at <http://www.sequimwa.gov> or by contacting the RFP Coordinator, Steven Rose, at [srose@sequimwa.gov](mailto:srose@sequimwa.gov).

The City of Sequim reserves the right to reject any and all proposals and to waive irregularities and informalities in the submittal and evaluation process. This RFP does not obligate the City to pay any costs incurred by respondents in the preparation and submission of a proposal. Furthermore, the RFP does not obligate the City to accept or contract for any expressed or implied services.

The successful vendor must comply with the City of Sequim equal opportunity requirements. The City of Sequim is committed to a program of equal employment opportunity regardless of race, color, creed, sex, sexual preference, age, nationality or disability.

**Dated this 25th day of June, 2012**

Steven Rose

I.T. Manager

City of Sequim

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# Chapter I: General RFP Information

## OBJECTIVE OF THIS RFP

The purpose of this RFP is to solicit proposals from qualified vendors to prepare an Information Technology Infrastructure Assessment and Staffing Analysis. We will consider proposals from single vendors or from multiple vendors working as a team. The ideal vendor(s) will have experience in information technology infrastructure architecture assessment and comprehensive staffing analysis. They will be excellent communicators and write clearly and concisely. They will have some experience in the public sector, and have worked with cities of varying populations.

**BACKGROUND**

The City of Sequim IT department provides centralized support of approximately 65 network users, 200 networked devices, and a number of applications and services including the following:

* All major applications such as Email, SQL Databases, Financial & Budgeting systems, Laserfische document management, MS Office productivity suites, and mobile applications. We also assist PENCOM with supporting police CAD/RMS systems.
* Support for desktop PC’s and network print devices including an internal help desk
* All network and infrastructure support including internal wired and wireless networks, server infrastructure, and IP telephony.
* Network security systems, including; firewalls, IPS, dedicated network security appliances and server and desktop endpoint systems
* Cellular phone acquisition and account management
* Audio/Visual Services, including support for City Council & Planning Commission meetings, and setup and support of special events
* Physical Security Alarms for building facilities and remote reservoir and well field sites
* Procurement of computer hardware, A\V equipment, printer supplies, and other related technology components and services

**THE CITY OF SEQUIM**

The City of Sequim is located on the north Olympic Peninsula of Washington state.  With a population of just over 6600, the city maintains a small town, friendly atmosphere in spite of rapid growth in recent years.  Sequim lies in the rainshadow of the Olympic Mountains and averages approximately 17 inches of rain each year, making it one of the drying places in western Washington and a popular retirement destination.

Further information about Sequim and its [history](http://www.sequimwa.gov/index.aspx?nid=140) can be found on our website.

**SEQUIM COMPUTING/NETWORK ENVIRONMENT**

The City of Sequim has approximately 72 full time employees and 125 PC workstations and laptops. City employees are located at 3 primary locations, all connected by fiber. There are 3 other locations which house City employees. Voice and data needs for these sites are served by a combination of DSL and Wireless connectivity.

The City’s network operating system is Windows Server 2003/2008 and the desktop operating system is Windows XP/7. The data backbone is gigabit Ethernet.

The City of Sequim's data center is configured as a limited access, controlled environment. The standard configuration is rack mounted Dell servers in configurations with redundant power supplies, Smart Array SCSI controllers, and built-in Ethernet 10/100/1000 network cards. Typically 3 or more drives are configured as RAID5 with the built-in internal SCSI channel supporting 2 drives in a mirrored configuration that acts as the system drive. The Network is a managed TCP/IP switched Ethernet architecture with Fiber and leased connectivity between geographically dispersed locations. All servers are backed up on a regular schedule utilizing Symantec’s Backup Exec backup software, and all have Sophos Endpoint Security and are patched via Microsoft WSUS.

The City’s telephony system is an Avaya IP Office Hybrid solution supporting 60 phone sets. It includes voice mail with forward to email. VoIP E911 is provided via Century Link PS/ALI.

## REQUESTED SERVICES

We are looking for a consultant to help us create a detailed IT infrastructure plan (including a road-map) that will guide us through the next 5-7 years.

Also the consultant will evaluate our current I.T. staff and its ability to effectively support, manage and maintain the existing equipment, software and systems that they are responsible for. Staffing recommendations should be made that will allow us to proactively support all of our system areas, while at the same time allowing us to provide excellent customer service to those departments whom we support.

What follows is some background detail regarding the requested service areas;

**Infrastructure:** We’ve done a great deal to enhance our infrastructure over the course of the last several years, but feel it is still less than perfect. Where possible our physical servers have been migrated over to ESX VMware servers, with either dedicated or shared storage. However, there are still several physical servers that may need to be virtualized, but only if we add additional ESX servers and data storage. There is still a way to go before we have the right balance of performance, data storage, and redundancy.

We have newer routers and switches at our primary locations, with excellent LAN bandwidth and good WAN bandwidth. In consideration of this we are looking at replacing traditional client-server workstations in the future with virtual desktops with a combination of fat-clients and thin or zero-clients. We would like to know if this is a feasible and viable course of action to undertake and if it will best serve our end-users and make it easier for I.T. to manage and maintain in the long-run.

We are also interested in learning if we are selecting the right equipment and vendors. In the past we have selected lower-cost devices due to budget constraints, but have found this reasoning may be short sighted due to lack of industry standard training and support options for the selected equipment. We have also run into incompatibility issues when considering integration with other agencies networks.

**Staffing:** Currently the I.T. Department consists of two full-time positions, the I.T. Manager, and an I.T. Systems Administrator. In late 2009 we lost a full-time I.T. Support Technician position. The position was initially planned to remain unfilled for no longer than one year, but due to economic conditions and demand for other City resources, that position has remained unfilled. This has made it challenging to accomplish large scale projects, the creation of additional policies and procedures, and multi-year planning. We would like to know if our current staffing levels are adequate to effectively manage and support the amount of equipment, devices and applications we have and the services we offer. The analysis should be an in-depth look at everything our I.T. department is responsible for and not just a comparison of similarly size cities.

An overview of some of the services I.T. provides can be found here: <http://www.sequimwa.gov/index.aspx?nid=93>

Network diagrams, application lists, job descriptions, and additional supporting documentation will be made available upon request.

## DELIVERABLES

The following deliverables are to be provided by the vendor. Additional deliverables may be identified during the initial meetings between the vendor and the City.

A Technology Infrastructure Assessment with a plan/map detailing where we should make improvements, or add new systems or capacity. This assessment should be designed to succeed within our anticipated available budget.

A comprehensive staffing analysis laying out our staffing needs for today and projecting staffing needs 5-10 years into the future.

## RFP OFFICIAL CONTACT

Upon release of this RFP, all vendor communications concerning the overall RFP should be directed to the RFP Coordinator listed below. Unauthorized contact regarding this RFP with other City employees may result in disqualification. Any oral communications will be considered unofficial and non-binding on the City. Vendors should rely only on written statements issued by the RFP Coordinator.

Name: RFP Coordinator

Steven Rose, I.T. Manager

Address: City of Sequim

Information Technology

152 W. Cedar St.

Sequim, Washington 98382

Telephone: 360-681-3421

E-mail: srose@sequimwa.gov

## PROCUREMENT SCHEDULE

The procurement schedule for this project is as follows:

**Note**: The City reserves the right to adjust this schedule as necessary.

| **Milestone** | **Date** |
| --- | --- |
| Release RFP to Vendors | June 25th, 2012 |
| Vendor Questions (if any) Due | July 9th, 2012 |
| Answers to RFP Questions Released | July 16th, 2012 |
| Proposal Responses Due | July 25th, 2012 |
| Finalists selected | August 1st, 2012 |
| Vendor interviews (please reserve this date) | August 9th, 2012 |
| Vendor Selection | August 16th, 2012 |
| Contract Negotiations Complete | To be determined |
| Contract Signed | To be determined |
| Work Begins | To be determined |
| Network Evaluation Complete | To be determined |
| Final Acceptance | To be determined |

## LETTER OF INTENT

Vendors wishing to submit proposals are encouraged to provide a written letter of intent to propose by July 3rd, 2012. An email attachment sent to [srose@sequimwa.gov](mailto:srose@sequimwa.gov) is acceptable. Letters sent via facsimile should be sent to (360) 681-0365. The letter must identify the name, address, phone, fax number, and e-mail address of the person who will serve as the key contact for all correspondence regarding this RFP.

A letter of intent is required in order for the City to provide interested vendors with a list of any questions received and the City’s answers to those questions.

A list of all vendors submitting a letter of intent will be available upon request.

## QUESTIONS REGARDING THE RFP

Vendors who request a clarification of the RFP requirements may submit written questions to the RFP Coordinator by 4 p.m. (PST) on July 9th, 2012. Written copies of all questions and answers will be provided to all vendors who have submitted letters of intent. An email attachment sent to [srose@sequimwa.gov](mailto:srose@sequimwa.gov) is fine. Letters sent via facsimile will be accepted at (360) 681-0365.

## PROPOSAL PREPARATION

General Information

**It is important that all bidders read this section carefully. Failure to comply with these instructions may result in your proposal being removed from consideration by the City.**

***Vendors must prepare proposals using a word processor and electronic versions of the forms provided in Chapter II of this RFP.*** The City of Sequim is using a “forms-based” approach to this procurement. This will allow all the bids received to be compared in a meaningful (i.e., “apples-to-apples”) way. The RFP contains, in addition to the General RFP Information, a series of Response Forms.

## PROPOSAL SUBMISSION

The following provides specific instructions for submitting your sealed proposal.

|  |  |
| --- | --- |
| **Due Date:** | ***Sealed Proposals must be received by the I.T. Manager no later than July 25th, 2012, at 4 p.m. (Pacific Standard Time).*** Late proposals will not be accepted nor will additional time be granted to any vendor. All proposals and accompanying documentation will become the property of the City and will not be returned. |
| **Number of Copies:** | A total of 4 paper copies (3 bound and 1 unbound) and an electronic copy of the vendor’s proposal, in its entirety, must be received as specified above.  The City will **not** accept facsimile. |
| **Address for Submission:** | **City of Sequim**  **Attn: I.T. Manager**  **RFP IT Infrastructure Assessment & Staffing Analysis**  **152 W. Cedar St.**  **Sequim, WA 98382** |

## EVALUATION PROCEDURES

The RFP coordinator and other staff will evaluate the submitted proposals.

The evaluators will consider how well the vendor's proposed solution meets the needs of the City as described in the vendor's response to each requirement and form. It is important that the responses be clear and complete so that the evaluators can adequately understand all aspects of the proposal. The evaluation process is not designed to simply award the contract to the lowest cost vendor. Rather, it is intended to help the City select the vendor with the best combination of attributes, including price, based on the evaluation factors. The City reserves the right to require that a subset of finalist vendors make a presentation to a selection team.

## APPEALS

Vendors who wish to appeal a disqualification of proposal or the award of contract may submit the appeal in writing to the I.T. Department within TEN (10) working days of the postmark on the Notice of Award or disqualification.

Appeals should be sent to the following address:

**Steven Rose**

**I.T. Manager**

**I.T. Department, City of Sequim**

**152 W. Cedar St.**

**Sequim, WA 98382**

The appeal must describe the specific citation of law, rule, regulation, or common business practice upon which the protest is based. Neither the judgment used in the scoring by individual evaluators nor disagreement with the procurement process shall constitute grounds for appeal. The City will not consider any protest based on items that could have been or should have been raised prior to the deadline for submitting questions or requesting addenda. The filing of a protest shall not prevent the City from executing a contract with any other vendor.

# Chapter II: Required Proposal Response Forms

The proposal must provide a summary of the firm’s qualifications to perform the duties outlined in the requested services section. This chapter contains forms vendors must complete to submit their proposals. Vendors must complete all the forms in this chapter as well as other requests for information contained herein. The following forms are included:

1. Cover Letter
2. Proposal Summary
3. Acceptance of Terms and Conditions
4. General Vendor Information
5. Project Staff List
6. Key Project Staff Background Information
7. Client (City) Staffing Requirements
8. Customer Reference
9. Task Area Descriptions
10. Project Schedule and Workplan

## PROPOSAL PREPARATION INSTRUCTIONS

To prepare your proposal, follow these instructions:

1. Open the electronic version of the forms of this RFP in your word processing application (Microsoft Word 2003 or later is highly recommended).
2. Using your word processing application’s copy and paste commands, copy sections and forms as necessary and paste them into a new file. Save the new file.
3. Complete all of the forms in your word processing and spreadsheet applications. Also, please create a table of contents with page numbers. Delete instructions (i.e., materials contained in brackets) from each form.
4. When your proposal is finished, refer to the proposal submission instructions in this document.

## FORM 1: COVER LETTER

[Use this space to compose a cover letter for your proposal. All proposals must include a cover letter signed by a duly constituted official legally authorized to bind the applicant to both its proposal and cost schedule. NOTE: The cover letter is not intended to be a summary of the proposal itself; this is accomplished in Form 2.

The cover letter must contain the following statements and information:

1. “Proposal may be released in total as public information in accordance with the requirements of the laws covering same.” (Any proprietary information must be clearly marked.)
2. “Proposal and cost schedule shall be valid and binding for ONE HUNDRED EIGHTY (180) days following proposal due date and will become part of the contract that is negotiated with the City.”
3. Company name, address, and telephone number of the firm submitting the proposal.
4. Name, title, address, e-mail address, and telephone number of the person or persons to contact who are authorized to represent the firm and to whom correspondence should be directed.
5. Proposals must state the proposer’s federal and state taxpayer identification numbers.
6. Please complete and attach the following documents from the Attachments section of this RFP:

* Non-Collusion Certificate
* Equal Opportunity Affidavit

TEXT WITHIN THE BRACKETS IS TO BE DELETED IN YOUR RESPONSE.]

## FORM 2: PROPOSAL SUMMARY

[Use this form to summarize your proposal and your firm’s qualifications. Additionally, you may use this form at your discretion to articulate why your firm is pursuing this work and how it is uniquely qualified to perform it.

Your proposal summary is not to exceed two pages.

THE TEXT WITHIN THESE BRACKETS IS TO BE DELETED AND REPLACED BY YOUR PROPOSAL SUMMARY.]

**[**Use this space as needed for page 2 of your proposal summary.**]**

## FORM 3: ACCEPTANCE OF TERMS AND CONDITIONS

[Use this form to indicate exceptions that your firm takes to any terms and conditions listed in this RFP, including the Appendices and Attachments. Proposals which take exception to the specifications, terms, or conditions of this RFP or offer substitutions shall explicitly state the exception(s), reasons(s) therefore, and language substitute(s) (if any) in this section of the proposal response. Failure to take exception(s) shall mean that the proposer accepts the conditions, terms, and specifications of the RFP.

If your firm takes no exception to the specifications, terms, and conditions of this RFP, please indicate so.

THE TEXT WITHIN THESE BRACKETS IS TO BE DELETED AND REPLACED BY YOUR RESPONSE.]

Signed,

By: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Title Date

For: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

## FORM 4: GENERAL VENDOR INFORMATION

[Use this form to provide information about your firm.

THE TEXT WITHIN THESE BRACKETS IS TO BE DELETED IN YOUR RESPONSE.]

1. Please complete the following table:

|  |  |
| --- | --- |
| Name of parent company |  |
| Length of time in business |  |
| Length of time in business of providing proposed services |  |
| Gross revenue for the prior fiscal year (in US dollars) |  |
| Percentage of gross revenue generated by proposed services |  |
| Total number of clients |  |
| Total number of clients in the proposed service area |  |
| Number of public sector clients |  |
| Number of full-time personnel in: |  |
| * Consulting |  |
| * Telecommunications |  |
| * Sales, marketing, and administrative support |  |
| * Other (please note relevant staff) |  |

2. Where is your headquarters located? Field offices?

3. Which office would service this account?

[form 4 continued…]

4. In the following table, please list credit references that can verify the financial standing of your company. Additionally, attach the most recent audited financial statement or annual report for your company.

|  |  |  |
| --- | --- | --- |
| **Institution** | **Address** | **Phone Number** |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |

5. If the vendor has had a contract terminated for default during the past five years, all such incidents must be described. Termination for default is defined as notice to stop performance due to the vendor's nonperformance or poor performance; and the issue was either (a) not litigated or (b) litigated, and such litigation determined the vendor to be in default.

In the space provided, submit full details of all terminations for default experienced by the vendor during the past five years, including the other party's name, address, and telephone number. Present the vendor's position on the matter. The City will evaluate the facts and may, at its sole discretion, reject the vendor's proposal if the facts discovered indicate that completion of a contract resulting from this RFP may be jeopardized by selection of the vendor.

If no such terminations for default have been experienced by the vendor in the past five years, declare so in the space provided.

If the vendor has had a contract terminated for convenience, nonperformance, non-allocation of funds, or any other reason which termination occurred before completion of the contract during the past five years, describe fully all such terminations, including the name, address, and telephone number of the other contracting party.

A vendor response that indicates that the requested information will only be provided if and when the vendor is selected as the apparently successful vendor is not acceptable. Restricting the vendor response to include only legal action resulting from terminations for default is not acceptable.

[Please use this space to respond to Question 5 of Form 4. Your response may take as many pages as needed to fully answer the question. TEXT WITHIN THESE BRACKETS IS TO BE DELETED IN YOUR RESPONSE.]

## FORM 5: PROJECT STAFF LIST

[Please complete the following table to identify the proposed project staff (including subcontractors) who will assist the City with this project. Indicate the percent of time each staff member will be dedicated to the project and each member’s years of experience in telecommunications. Add additional lines as necessary for each instance of the list. Use your word processing application’s copy and paste functions to create additional copies of this table as necessary. TEXT WITHIN THESE BRACKETS IS TO BE DELETED IN YOUR RESPONSE]

|  |  |  |  |
| --- | --- | --- | --- |
| **Staff member name** | **Title** | **Percent of staff member’s time dedicated to project** | **Number of years in IT** |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |

## FORM 6: KEY PROJECT STAFF BACKGROUND INFORMATION

[Complete the following table for each of the key project staff members. Use your word processor’s copy and paste commands to create additional copies of this table as necessary. Please allow one page for each table. **At a minimum, key staff must include your proposed project manager and key contributors to this project.** TEXT WITHIN THESE BRACKETS IS TO BE DELETED IN YOUR RESPONSE.]

|  |  |
| --- | --- |
| Vendor Name |  |
| Staff member name |  |
| Position in the company |  |
| Length of time in position |  |
| Length of time at company |  |
| Project position and responsibilities |  |
| Education |  |
| Previous work experience |  |
| Technical skills and qualifications for the project position. Include skills and experience with IT management, IT assessments and staffing analysis, IT network and infrastructure design, plus any other skills that might be considered relevant. |  |

## FORM 7: CUSTOMER REFERENCE FORM

[Using the tables below, **please list five private sector clients and all public sector clients for whom you have infrastructure assessments and/or staffing analysis or other services relevant to this RFP over the past two years.** Use your word processor’s copy and paste functions to create additional tables as needed.]

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Customer/client name | |  | | | |
| Reference name | |  | | | |
| Title | |  | | | |
| Phone number | |  | | | |
| Mailing address | |  | | | |
| Fax number | |  | | | |
| Url where plan copy is available for view (if applicable) | |  | | | |
| Customer Size | Service Description | | Start Date | End Date | Contract amount |
|  |  | |  |  |  |

## FORM 8: TASK AREA DESCRIPTIONS

[Describe your overall approach to the following task areas. Your response to this form should not exceed three pages. TEXT WITHIN THESE BRACKETS IS TO BE DELETED IN YOUR RESPONSE.]

* Development of existing technology inventory
* Involvement of stakeholders in the staffing analysis discussion
* Assessment of current strengths and weaknesses
* Infrastructure evaluation

Additional space provide on this page if needed.

## FORM 9: PROJECT SCHEDULE AND WORKPLAN

[Provide a detailed project implementation plan that includes:

* A Gantt chart showing beginning and end dates of all tasks (the actual project start date will be determined during contract negotiations)
* A table listing vendor staff assignments and proposed labor hours for all tasks
* A brief description of each task and its work products
* A description of each proposed deliverable

Insert pages as needed to allow space for your Gantt chart and workplan. TEXT WITHIN THESE BRACKETS IS TO BE DELETED IN YOUR RESPONSE.]

Gantt Chart

[Use this section to include your Gantt chart showing beginning and end dates of all tasks.

THE TEXT WITHIN THESE BRACKETS IS TO BE DELETED IN YOUR RESPONSE.]

Vendor Staff Assignments/Hours

[Use this section to include a table of vendor staff assignments and proposed labor hours for all tasks. Signify if staff assigned is a designated individual or FTE equivalent.

THE TEXT WITHIN THESE BRACKETS IS TO BE DELETED IN YOUR RESPONSE.]

Task Descriptions

[Use this section to include brief descriptions of all tasks, milestones and associated work products.

THE TEXT WITHIN THESE BRACKETS IS TO BE DELETED IN YOUR RESPONSE.]

Deliverables

[Use this section to include brief descriptions of all project deliverables.

THE TEXT WITHIN THESE BRACKETS IS TO BE DELETED IN YOUR RESPONSE.]

## FEE SCHEDULE

The Proposal must contain a fee schedule that includes estimated hours, rates, and overall price. Pricing should be broken down so that we can see the actual price for the individual assessments, the first being the infrastructure assessment and the second being the staffing analysis.

# Appendices

### RFP AMENDMENTS

The City reserves the right to change the schedule or issue amendments to the RFP at any time. The City also reserves the right to cancel or reissue the RFP.

### VENDOR’S COST TO DEVELOP PROPOSAL

Costs for developing proposals in response to the RFP are entirely the obligation of the vendor and shall not be chargeable in any manner to the City.

### WITHDRAWAL OF PROPOSALS

Proposals may be withdrawn at any time prior to the submission time specified in this RFP, provided notification is received in writing. Proposals cannot be changed or withdrawn after the time designated for receipt.

### REJECTION OF PROPOSALS – WAIVER OF INFORMALITIES OR IRREGULARITIES

The City reserves the right to reject any or all proposals, to waive any minor informalities or irregularities contained in any proposal, and to accept any proposal deemed to be in the best interest of the City.

### PROPOSAL VAILIDITY PERIOD

Submission of the proposal will signify the vendor’s agreement that its proposal and the content thereof are valid for 180 days following the submission deadline and will become part of the contract that is negotiated between the City and the successful vendor.

### CITY TAXATION

The contractor awarded said contract will be required to purchase a City of Sequim Business License.

### PUBLIC RECORDS

~~“~~Under Washington state law, the documents (including but not limited to written, printed, graphic, electronic, photographic or voice mail materials and/or transcriptions, recordings or reproductions thereof) submitted in response to this request for proposals (the “documents”) become a public record upon submission to the City, subject to mandatory disclosure upon request by any person, unless the documents are exempted from public disclosure by a specific provision of law. If the City receives a request for inspection or copying of any such documents provided by a vendor in response to this RFP, it will promptly notify the vendor at the address given in response to this RFP that it has received such a request. Such notice will inform the vendor of the date the City intends to disclose the documents requested and affording the vendor a reasonable opportunity to obtain a court order prohibiting or conditioning the release of the documents. The City assumes no contractual obligation to enforce any exemption.~~”~~

### ACQUISITION AUTHORITY

This RFP and acquisition are authorized pursuant to RCW 39.04.270.

### CONTRACT AWARD AND EXECUTION

* The City reserves the right to make an award without further discussion of the proposal submitted. Therefore, the proposal should be initially submitted on the most favorable terms the vendors can offer. It is understood that the proposal will become a part of the official file on this matter without obligation to the City.
* The general conditions and specifications of the RFP and as proposed by the City and the successful vendor's response, as amended by agreements between the City and the vendor, will become part of the contract documents. Additionally, the City will verify vendor representations that appear in the proposal. Failure of the vendor's products to meet the mandatory specifications may result in elimination of the vendor from competition or in contract cancellation or termination.
* The vendor selected as the apparently successful vendor will be expected to enter into a contract with the City.
* If the selected vendor fails to sign the contract within five (5) business days of delivery of the final contract, the City may elect to cancel the award and award the contract to the next-highest-ranked vendor.
* No cost chargeable to the proposed contract may be incurred before receipt of a fully executed contract.

### DEFENSE, INDEMNIFICATION, HOLD HARMLESS AND INSURANCE REQUIREMENTS

In addition to other standard contractual terms the City will need, the City will require the selected vendor to comply with the defense, indemnification, hold harmless and insurance requirements as outlined below:

Consultant shall defend, indemnify and hold the City, its officers, officials, employees and volunteers harmless from any and all claims, injuries, damages, losses or suits including attorney fees, arising out of or resulting from the acts, errors or omissions of the Consultant in performance of this Agreement, except for injuries and damages caused by the sole negligence of the City.

The vendor shall procure and maintain, for the duration of this Agreement, insurance against claims for injuries to persons or damages to property which may arise from or in connection with the performance of the work hereunder by the Contractor, his agents, representatives, employees or subcontractors. The cost of such insurance shall be paid by the Contractor. Insurance shall meet or exceed the following unless otherwise approved by the City.

A. Minimum Scope of Insurance

1. Insurance Services Office Commercial General Liability coverage ("occurrence" form CG0001) (Ed.10/1/93), or, Insurance Services Office form number GL 0002 (Ed. 1/73) covering Comprehensive General Liability and Insurance Services Office form number GL 0404 (Ed. 1/81) covering Broad Form Comprehensive General Liability.

2. Insurance Services Office form number CA 0001 (Ed. 12/93), covering Automobile Liability code 1, "any auto", for activities involving other than incidental personal auto usage.

3. Workers’ Compensation coverage as required by the Industrial Insurance Laws of the State of Washington.

4. Consultant's Errors and Omissions or Professional Liability applying to all professional activities performed under the contract.

B. Minimum Levels of Insurance

1. Comprehensive or Commercial General Liability: $1,000,000 combined single limit per occurrence for bodily injury, personal injury and property damage.

2. Automobile Liability: $1,000,000 combined single limit per accident for bodily injury and property damage.

3. Workers' Compensation coverage as required by the Industrial Insurance laws of the State of Washington.

4. Consultant's Errors or Omissions or Professional Liability: $1,000,000 per occurrence and as an annual aggregate.

C. Deductibles and Self-Insured Retentions

Any deductibles or self-insured retentions must be declared to and approved by the City. In the event the deductibles or self-insured retentions are not acceptable to the City, the City reserves the right to negotiate with the Contractor for changes in coverage deductibles or self-insured retentions; or alternatively, require the Contractor to provide evidence of other security guaranteeing payment of losses and related investigations, claim administration and defense expenses.

D. Other Provisions

Wherever possible, the policies are to contain, or be endorsed to contain, the following provisions:

1. General or Commercial Liability and Automobile Liability Coverages

a. The City, its officials, employees and volunteers are to be covered as additional insureds as respects: liability arising out of activities performed by or on behalf of the contractor; products and completed operations of the Contractor; premises owned, leased or used by the Contractor; or automobiles owned, leased, hired or borrowed by the Contractor. The coverage shall contain no special limitations on the scope of protection afforded to the City, its officials, employees or volunteers.

b. The Contractor's insurance shall be primary insurance as respects the City, its officials, employees and volunteers. Any insurance or self-insurance maintained by the City, its, employees or volunteers shall be excess of the Contractor's insurance and shall not contribute with it.

c. Any failure to comply with reporting provisions of the policies shall not affect coverage provided to the City, its officials, employees or volunteers.

d. Coverage shall state that the Contractor's insurance shall apply separately to each insured against whom claim is made or suit is brought, except with respect to the limits of the insurer's liability.

2. All Coverages

Each insurance policy required by this clause shall state that coverage shall not be canceled by either party except after thirty (30) days prior written notice has been given to the City.

E. Acceptability of Insurers

Insurance is to be placed with insurers with a current Bests' rating of A:XII, or with an insurer acceptable to the City.

F. Verification of Coverage

Contractor shall furnish the City with certificates of insurance affecting coverage required by this clause. The certificates for each insurance policy are to be signed by a person authorized by that insurer to bind coverage on its behalf and shall name the City as an "additional insured" except for coverages identified in A.4. above. The certificates are to be received and approved by the City before work commences. The City reserves the right to require complete, certified copies of all required insurance policies at any time.

G. Subcontractors

Contractor shall include all subcontractors as insureds under its policies or shall require subcontractors to provide their own coverage. All coverages for subcontractors shall be subject to all of the requirements stated herein.

H. Asbestos or Hazardous Materials Abatement Work

If Asbestos abatement or hazardous materials work is performed, Contractor shall review coverage with the City's Risk Manager and provide scope and limits of coverage that are appropriate for the scope of work. No asbestos abatement work will be performed until coverage is approved by the Risk Manager.

### EQUAL OPPORTUNITY COMPLIANCE

The City is an equal opportunity employer and requires all Proposers to comply with policies and regulations concerning equal opportunity.

The Proposer, in the performance of this Agreement, agrees not to discriminate in its employment because of the employee’s or applicant’s race, religion, national origin, ancestry, sex, sexual preference, age, or physical handicap.

### OTHER COMPLIANCE REQUIREMENTS

In addition to nondiscrimination and affirmative action compliance requirements previously listed, the Proposer awarded a contract shall comply with federal, state and local laws, statutes, and ordinances relative to the execution of the work. This requirement includes, but is not limited to, protection of public and employee safety and health; environmental protection; waste reduction and recycling; the protection of natural resources; permits; fees; taxes; and similar subjects.

### OWNERSHIP OF DOCUMENTS

Any reports, studies, conclusions, and summaries prepared by the Proposer shall become the property of the City.

### CONFIDENTIALITY OF INFORMATION

All information and data furnished to the Proposer by the City, and all other documents to which the Proposer’s employees have access during the term of the contract, shall be treated as confidential to the City. Any oral or written disclosure to unauthorized individuals is prohibited.

# ATTACHMENTS

#### Attachment A: Non-Collusion Certificate

**NON-COLLUSION CERTIFICATE**

STATE OF )

ss.

COUNTY OF )

The undersigned, being duly sworn, deposes and says that the person, firm, association, co‑partnership or corporation herein named, has not, either directly or indirectly, entered into any agreement, participated in any collusion, or otherwise taken any action in restraint of free competitive bidding in the preparation and submission of a proposal to the City of Sequim for consideration in the award of a contract on the improvement described as follows:

**Information Technology Infrastructure Assessment & Staffing Analysis**

(Name of Firm)

By:

(Authorized Signature)

Title

Sworn to before me this day of , .

Notary Public

CORPORATE SEAL:

#### Attachment B: Equal Opportunity Requirements

GENERAL INSTRUCTIONS

**EQUAL OPPORTUNITY REQUIREMENTS**

Applications: The following materials pertain to the Equal Opportunity Requirements of the City of Sequim. All contractors, subcontractors, consultants, vendors and suppliers who contract with the City in a total amount of thirty-five thousand or more within any given year must comply with these requirements.

Affidavit: Before being considered for a contract of the magnitude listed above, all contractors will be required to submit the "Affidavit of Equal Opportunity Compliance" as part of their proposal or upon the request of the Purchasing & Graphic Services Manager.

Compliance: The City of Sequim reserves the right to randomly select contractors, subcontractors, consultants, vendors or suppliers to be audited for compliance of the requirements listed. During this audit, the contractors, etc. will be asked for a specific demonstration of compliance with the requirements.

Noncompliance: A finding of a noncompliance may be considered a breach of contract and suspension or termination of the contract may follow.

**EQUAL OPPORTUNITY REQUIREMENTS**

1. Contractor shall make specific and constant recruitment efforts with minority and women's organizations, schools, and training institutions. This shall be done by notifying relevant minority and women's organizations.

2. Contractor shall seek out eligible minority and women contractors to receive subcontract awards. Appropriate minority and women contractors shall be notified in writing of any bids advertised for subcontract work.

3. Contractor shall provide a written statement to all new employees and subcontractors indicating commitment as an equal opportunity employer and the steps taken to equal treatment of all persons.

4. Contractor shall actively consider for promotion and advancement available minorities and women.

5. Contractor is encouraged to make specific efforts to encourage present minority and women employees to help recruit qualified members of protected groups.

6. Contractor is encouraged to provide traditional and nontraditional employment opportunities to female and minority youth through after school and summer employment.

7. Contractor is encouraged to assist in developing the skills of minorities and women by providing or sponsoring training programs.

Willful disregard of the City's nondiscrimination and affirmative action requirements shall be considered breach of contract and suspension or termination of all or part of the contract may follow.

All contractors, subcontractors, vendors, consultants or suppliers of the City required to take affirmative action must sign the affidavit of compliance and submit with the bid proposal or upon the request of the Purchasing and Graphic Services Manager. All documents related to compliance steps listed above shall be presented upon the request of the Purchasing and Graphic Services Manager. The Purchasing and Graphic Services Manager shall serve as the compliance officer for the city and is authorized to develop and issue procedures for the administration of this section.”

In order to more readily determine compliance with Sequim’s Equal Opportunity Policy, the following interpretations are provided:

Requirement 1. When a contractor needs to recruit, they must notify minority and women's organizations, schools and training institutions. Such "notification" can be in the form of an advertisement in newspapers or trade journals of general circulation in the Olympic Peninsula area.

When the contractor hires through a union hiring hall, the contractor must be able to provide confirmation, upon request by the City, that the hiring hall has an equal opportunity policy.

Requirement 2. When a contractor intends to subcontract out any work they shall notify minority and women contractors for the subcontract work. The requirements to notify minority and women contractors of any bids can be satisfied by advertising in newspapers or trade journals that are of general circulation in the Olympic Peninsula area.

Requirement 3. If and when a contractor hires new employees or contracts with subcontractors, the contractor must alert such employees and subcontractors to the contractor’s commitment as an equal opportunity employer, etc. This requirement may be complied with by posting a notice of equal opportunity commitment at the job shack, or by the time clock.

Requirement 4. If and when a contractor promotes or advances employees, the contractor must consider all eligible employees.

The City of Sequim reserves the right to audit all contractors for compliance with the requirements set forth in Sequim’s Equal Opportunity Policy.

#### Attachment C: Affidavit of Equal Opportunity Compliance

certifies that:

Bidder

1. If necessary to recruit additional employees, it has:

a. Notified relevant minority and women's organizations, or

b. Hired through a union hall with an equal opportunity policy.

2. It intends to use the following listed construction trades in the work under the contract:

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3. In sourcing subcontract work for trades listed above, it has notified in writing appropriate minority and women contractors of bids for subcontract work.

4. It will obtain from its subcontractors and submit upon request, an Affidavit of Equal Opportunity Compliance as required by these bid documents.

5. It has provided a written statement to all new employees or subcontractors indicating its commitment as an equal opportunity employer.

6. It has considered all eligible employees for promotion or advancement when promotion or advancement opportunities have existed.

By:

(authorized signature)

Title:

Date: